Mission Statement for Pharmacy Service

The mission of Pharmacy Service is to provide pharmaceutical care to all patients through the responsible provision of drug therapy, for the purpose of achieving positive patient outcomes that improve the quality of life of our patients. This mission is accomplished by the effective integration of clinical practice with distributive services.

Specific functions performed to accomplish this mission shall include the following:

1. To provide leadership in the development of organizational standards concerning medication use at the local, VISN and national levels.
2. To provide guidance in the appropriate selection, administration, monitoring and anticipated outcomes of medication therapy.
3. To identify and prevent potential drug-related problems and to resolve actual drug-related problems that occur.
4. To effectively procure, distribute and assure proper control of drugs and medical supplies and equipment used within Hines Hospital and VISN 12.
5. To evaluate and disseminate information about drugs and their proper use to patients and patients’ families, the medical staff and other health care practitioners.
6. To participate in the education and training of health care practitioners regarding drugs and drug therapy, and to promote the pharmaceutical care philosophy of practice.
7. To initiate and support medical, pharmaceutical and administrative research, and to report findings through presentations at professional meetings and publishing in the medical and pharmaceutical literature.
8. To make the medication process at Hines Hospital safe for patients.

Vision Statement for Pharmacy Service

The vision of Pharmacy Service at Hines VA Hospital is to consistently provide the right drug to the right patient at the right time at an affordable cost.

Statement of Values for Pharmacy Service

Hines’ Pharmacy Service values safety, accuracy, efficiency, quality innovation, and cost-effectiveness.